Sensus Analytics

FOR NEW CUSTOMERS

METHOD

- eLearning tutorials and demos

AUDIENCE

- Utility personnels

DURATION

- Self-paced

RESOURCES

- sensus-training.com
- My Sensus
- education@xyleminc.com
- 1-800-638-3748

OVERVIEW

Educates utility personnel on how to use the Sensus Analytics (SA) cloud-based data analytics solution and the various applications within the solution. This education is presented in a series of eLearning tutorials and how-to video demonstrations designed to familiarize the customer with the functionality and tasks performed in the SA meter data management software applications.

CONTENT SUMMARY

Introduction to Sensus Analytics

- State what the Sensus Analytics solutions is.
- Describe the benefits of Sensus Analytics.
- Identify the applications which comprise the SA solution.
- Reset a password.
- Log in to the application.

Device Access

Introduction

- State the purpose of the Device Access application.
- Identify the components of the Device Access application.

Device Access Tasks

- Explain how to copy, print and save data.
- Export a work order.
- Work with device groups.
- Add notifications.
- Use the zoom feature.
- Save a graph as an image.

CONTENT SUMMARY CONTINUED

Billing Access

Introduction

- State the purpose of the Billing Access application.
- Identify the components of the Billing Access application.

Preparing for Billing

- Describe the process of preparing data for billing.

Billing Tasks

- State how to submit an incomplete billing request.
- Explain how to export a billing request.
- Describe how to submit an AutoRead request.

Report Access

- State the purpose of the Report Access application.
- Identify the components of the Report Access application.
- State how to add a report to favorites.
- Identify the following as it relates to reports:
  - Browse
  - Run
  - Schedule

Meter Insight

Introduction

- State the purpose of the Meter Insight application.

- Identify the components of the Meter Insight application.
- Identify the information found in the various Snap Shots of the Meter Insight application.

Alarm Insight

- State the purpose of the Alarm Insight application.
- Identify the components of the Alarm Insight application.
- Explain how to copy, save, filter and print from within the Alarm Insight application.

Administrator

- State the purpose of the User dashboard.
- Identify the functions and actions in the User interface.

User Tasks

- Explain how to create and edit a user account.
- Describe how to activate and deactivate a user account.
- Describe how to reset a user account password.

Customer Portal

- Explain the purpose and application layout of the Customer Portal application.
- State the primary functions of the Customer Portal.
- Identify the pages used in managing the portal.
- Describe how to create a new account.
- Explain how to add and edit alerts to a recipient.

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